

## 12. FPT-Q7-HCM - Task #1153

### Thay thế Server Hyve - Host 36 - P25.

09-09-2024 08:53 - Tuan Nguyen

<b>Trạng thái:</b>	Closed	<b>Bắt đầu:</b>	09-09-2024
<b>Mức ưu tiên:</b>	Normal	<b>Hết hạn:</b>	14-09-2024
<b>Phân công cho:</b>	Tuan Nguyen	<b>Tiến độ:</b>	100%
<b>Chủ đề:</b>		<b>Thời gian ước lượng:</b>	0:00 giờ
<b>Phiên bản:</b>		<b>Thời gian:</b>	0:00 giờ

#### Mô tả

Vị trí: U1 - B5 - DC7.2

Server auto reboot - kiểm tra nguyên nhân trên IPMI ko thấy log cụ thể. Cần thay thế server .

d Keys ▾ Hot Keys ▾ Video Record ▾ Power ▾ Active Users ▾ Help ▾

```
VMware ESXi 8.0.2 [Releasebuild-22380479 x86_64]
Machine Check Exception on PCPU24 in world 2810424:zDOM-seg cle
System has encountered a Hardware Error - Please contact the hardware vendor

SRAR Excp Gf B1 Sbd80000000100134 A211fb48300 M86 P211fb48300/40 Cache Hierarchy: Level 0 Data Cache DataRead Error.

cr0=0x8001003d cr2=0x7cb7efbeb0 cr3=0x609000 cr4=0x14216c
FMS=06/55/4 uCode=0x2007006
frame=0x452880185eb0 ip=0x42000b024fb4 err=0x12 rflags=0x10206
rax=0xbad0021 rbx=0x432cd9ac8318 rcx=0x453912b1bc8f
rdx=0xbad0021 rbp=0x432cd9ac8318 rsi=0x42000d1b13b9
rdi=0x432cd9ac8318 r8=0x45390e49b920 r9=0x0
r10=0x2d6a r11=0x420046001040 r12=0x2ae238
r13=0x0 r14=0x432cd9ac8308 r15=0x432cd9ac8318
*PCPU24:2810424/zDOM-seg cleaner
PCPU 0: VUUSUUSUUSSSUSVUSSUUVUUSUUVSVV IVS ISSUSUSVSSUUVUUV IVUSUSVWSUSUS
PCPU 64: SVUUSUUVUUSUSVS
Code start: 0x42000b000000 VMK uptime: 8:19:59:26.013
0x453912b1bc90: [0x42000b024fb4]Mutex_LockWithRA@vmkernel!#nover+0x18 stack: 0x432cd9ac8338
0x453912b1bcd0: [0x42000d1b13b8]ZCondVar_TimedWait@com.vmware.vsan#0.0.0.1+0x61 stack: 0x1002ae238
0x453912b1bd10: [0x42000d20adfe]ZDOMSegCleanerLoop@com.vmware.vsan#0.0.0.1+0xfa7 stack: 0x40
0x453912b1be90: [0x42000d1af409]ZDOMLibPreWorkIdHandler@com.vmware.vsan#0.0.0.1+0x146 stack: 0x1
0x453912b1bfa0: [0x42000b13a234]vmkWorkIdFunc@vmkernel!#nover+0x31 stack: 0x42000b13a230
0x453912b1bfe0: [0x42000b42c015]CpuSched_StartWorkId@vmkernel!#nover+0xe2 stack: 0x0
0x453912b1c000: [0x42000b0dbdff]JDebug_IsInitialized@vmkernel!#nover+0xc stack: 0x0
base fs=0x0 gs=0x420046000000 Kgs=0x0
2024-09-05T22:10:54.352Z cpu24:2810424)IDT: 1338: Uncorrectable/recoverable memory error in world zDOM-seg cleaner; unable to re
cover in kernel context
2024-08-28T02:11:57.043Z cpu40:2097765)Jumpstart plugin restore-networking activation failed.
No place on disk to dump data.
CoreDump to file: /vmfs/volumes/5685f0f3-34f8dd8c-f8ba-506b4b245a54/vmkdump/00000000-0000-0000-0000-000000000000-3955228672.dump
VASpace (08/16)Recursive panic (cpu 24, world 2810424, depth 1): ip=0x42000b1708db randomOff=0xb0000000:
Machine Check Exception on PCPU24 in world 2810424:zDOM-seg cle
System has encountered a Hardware Error - Please contact the hardware vendor
No port for remote debugger. "Escape" for local debugger.
```

Chuẩn bị:

Server Hyve 1U.

Cấu hình: 2 \* CPU gold 6138 , 256GB RAM DDR4 , Disk boot Esxi ,

Test trước ở lab.

Đã thay thế thiết bị - Server mới ổn định

#### Lược sử

#1 - 13-09-2024 08:43 - Tuan Nguyen

- Mô tả cập nhật

- Trạng thái thay đổi từ In Progress tới Closed

- Tiến độ thay đổi từ 0 tới 100

#### Tập tin

clipboard-202409090851-ivd3x.png

854 KB

09-09-2024

Tuan Nguyen